

## ORCHARD HEALTH PLAN

### WELCOME

At **Orchard Veterinary Group** our motto is simple – patients are our top priority. Everything, from continuous staff training to our specialist equipment and spacious premises, is underpinned by this principle.

Of course, we appreciate that this level of care and expertise comes at a premium; like everything else in this world, when it comes to veterinary services, you get what you pay for. We understand that responsible pet ownership comes at a price and that caring owners will always budget in advance to obtain the best for their pets.

With this in mind, at **Orchard Veterinary Group** we have devised our practice plan to aid you in that budgeting process. It allows you to spread the cost of veterinary care throughout the year, while at the same time allows you to do even more for your pet at a reduced cost.

Please read on for brief details of the plan and, if you feel you would like to benefit from what is on offer, please speak to one of our staff for further details.



### PREVENTION IS BETTER THAN CURE!

- Our practice membership scheme provides pet owners with the support they need to help their pets stay fit and healthy.
- Regular visits mean that we have the opportunity to administer necessary vaccinations and dispense accurate and up-to-date worming and flea treatments. In addition, an overall clinical examination gives us the opportunity to carefully monitor the general health of your pet and offer advice, support and treatment planning, which in many cases may prevent problems arising in the future.
- Furthermore, the cost of maintaining the good general health of your pets is distributed throughout the year by making monthly Direct Debit payments - it couldn't be simpler.
- Whilst spreading the cost of routine treatments, all members then qualify for additional discounts on other items in the practice.

### ACCIDENTAL INJURY COVER

Pets on the Orchard Health Plan can be insured against accidental injury for up to £2,500 per incident (subject to an excess of £75) up to a maximum of £5,000 in any 12 month period. This additional option is available for an extra £1.50 per pet per month. The cover is for treatment by our practice. However, if you and your pet are away from home (anywhere in the UK), then cover is extended to include the nearest available vet. Further details of the cover are available from the practice. Please note that this is a separate insurance policy provided by a company unrelated to Orchard Veterinary Group.

### EXTENDED PAYMENT SCHEME

Should a pet need an expensive operation or treatment costing over £200, the cost can be spread over 3 payments (conditions apply). Please note that discount will not apply if this extended payment scheme is utilised. A deposit will be required. Use of the extended payment scheme is at the discretion of the veterinary surgeon.

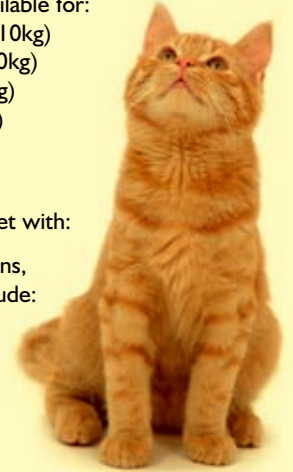
**SPREAD THE PAYMENTS AND REDUCE THE COST OF YOUR PET CARE NOW**

### ORCHARD HEALTH PLAN

- A range of Plans is available for:  
SMALL DOG (Under 10kg)  
MEDIUM DOG (10-20kg)  
LARGE DOG (21-40kg)  
GIANT DOG (41kg+)  
CAT  
RABBIT

Which provide your pet with:

- Full clinical examinations, twice per year, to include:
  - General health
  - Ears
  - Eyes
  - Weight
  - Claws
  - Dentition
  - Anal glands
- Annual vaccinations
- Worming treatments (sufficient for 12 months)
- Flea treatments (sufficient for 12 months)
- Treatment planning
- Veterinary advice
- Unlimited Nurse clinics
- Flea and worm checks
- Weight Watchers
- 10% discount off selected items as follows:
  - Neutering
  - Dentistry
  - Identity chips
  - Shop items (excluding prescription drugs)
  - Additional worming
  - Additional flea treatments
- Internal laboratory fees
- Extended Payment Scheme available for treatments costing over £200 (conditions apply).



*Discounts do not apply to any services sourced off the premises e.g. referrals, private cremations, private external laboratory tests or external out-of-hours treatment at another practice.*

In some circumstances, an initial registration fee may apply.

## VACCINATIONS

### CANINE

Distemper  
Hepatitis  
Parvovirus  
Parainfluenza  
Leptospirosis

### FELINE

Flu  
Enteritis  
Leukaemia

### RABBIT

Myxomatosis  
Viral Haemorrhagic Disease

### NOT INCLUDED IN THE ORCHARD HEALTH PLAN:

Rabies  
Kennel Cough (Intranasal)

### OUR ORCHARD HEALTH PLAN OFFERS:

- Top quality licensed medication
- Regular checks and maintenance of good general health for your pet
- Convenient monthly payments for routine services
- Discounts on additional services
- An Extended Payment Scheme for high cost treatments
- Optional Accidental Injury cover.



ORCHARD HEALTH PLAN

Wirrall Park Road  
Glastonbury  
Somerset  
BA6 9XE



Tel: 01458 832972 | Fax: 01458 836500  
Web: [www.ovg.co.uk](http://www.ovg.co.uk) | Email: [info@ovg.co.uk](mailto:info@ovg.co.uk)

### Partners

NT Taylor BVM&S GPCert (SAM) MRCVS  
Dr M J Green BVSC DCHP PhD Dip ECBHM MRCVS  
(Specialist in Cattle Health and Production)

### CONSULTATION HOURS

Monday - Friday: 8.30 am - 10.00 am  
2.10 pm - 4.00 pm  
5.00 pm - 7.00 pm\*  
Saturday: 8.30 am - 10.00 am  
11.00 am - 12.00 pm

Other appointment times are possible by special arrangement where necessary.

### OFFICE HOURS

Monday - Friday: 8.00 am - 7.00 pm\*  
Saturday: 8.00 am - 12.00 pm

Consultations by appointment only.

\*Note: 6.00 pm - 7.00 pm: if no appointments are recorded, the surgery may close before 7.00 pm.

### VETERINARY EMERGENCIES

We provide 24 hour cover, 7 days a week, 365 days a year. If you require veterinary assistance out of hours, you can contact us on our normal telephone number (01458 832972) and listen to a recorded message giving you an emergency number that you need to contact. The number is 01223 257484, and as soon as you speak to someone on this number, the veterinary surgeon on duty will be contacted, and will then return your call.



## ORCHARD HEALTH PLAN



- **Twice Yearly Health Checks**
- **Monthly Budgeting**
- **10% Discount**
- **Extended Payment Scheme**
- **Accident Insurance Option**